



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

## INFORMATIONAL LETTER NO.1359

**DATE:** February 20, 2014

**TO:** All Iowa Medicaid Providers (Excluding Individual Consumer Directed Attendant Care)

**FROM:** Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

**RE:** New Paper Version of the CMS-1500 (02/12) Health Insurance Claim Form-Reminder

**EFFECTIVE:** January 6, 2014

Informational Letter [1332](#)<sup>1</sup> announced that the IME would begin accepting the new paper version of the CMS-1500 (02/12) Health Insurance Claim Form recently released by the Centers for Medicare and Medicaid Services (CMS).

This is a reminder that as of April 1, 2014, the new paper claim CMS-1500 (02/12) Health Information Claim Form must be used. Paper claims received using the old CMS-1500 (08/05) Health Insurance Claim Form after April 1, 2014, will **not** be processed and **will be returned** to the provider.

During the transition, the IME advises each provider to ensure they are using the latest version of their software to allow text to print properly inside the appropriate fields for proper claim adjudication.

Please refer to the [Important Information Regarding Claims Forms](#)<sup>2</sup> on the IME website for instructions on how to complete the form.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or by email at [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us).

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<sup>1</sup> [http://www.dhs.state.ia.us/uploads/1332%20Accepting%20new%20paper%20version%20of%20the%20CMS-1500%20\(02.12\)%20Health%20Insurance%20Claim%20Form.pdf](http://www.dhs.state.ia.us/uploads/1332%20Accepting%20new%20paper%20version%20of%20the%20CMS-1500%20(02.12)%20Health%20Insurance%20Claim%20Form.pdf)

<sup>2</sup> <http://www.ime.state.ia.us/Providers/ClaimsPage.html>